

21 May 2025 Townhall Questions & FSS Responses

Q. When will the base paint pickleball line at the Tactical Fitness Center Tennis Courts? Really inexpensive to just paint four courts there for dual use using the temporary pickleball nets. Less than \$500, mostly for paint and volunteers to mark, paint.

A. We agree that this is a worthwhile and relatively low-cost project with the potential to significantly enhance recreational options for our community. We're actively pursuing this. To ensure the lines are professionally marked and durable, we're planning to get a quote from a professional company to get the lines on the ground as soon as possible.

Q. Can the old park at the rear of the Youth Center be fenced off from use and signs removed? A tree has fallen on the pavilion and the bathrooms are locked, but the site is still accessible and signs still up.

A. Thank you for bringing the current condition of the park behind the Youth Center to our attention. We will submit a work order to have the fallen tree removed from the pavilion and assess the structural integrity of the pavilion itself. Additionally, we'll request removal of existing signage to avoid misleading anyone about the park's availability.

Q. What can be done to resurface the running track at the turf field?

A. We want to be transparent that due to current budget constraints, it may not be possible to begin the resurfacing project this fiscal year. However, we will actively explore all available funding options and advocate for its inclusion in next year's budget. We will also look into temporary repair solutions to improve the track's safety in the interim, if possible.

Q. Why does FSS Marketing not have a weekly Base All Email? Every base I've been to allows FSS to send one weekly email to all email addresses on base and adds POCs for units not on the AF network.

A. Currently, the installation does not have a dedicated Base All email. However, we're excited to announce that we're collaborating with 844 CG, who are in the process of creating a Base All Email distribution list. Soon we will be able to blast all the latest FSS news, updates, and program information through that channel. In the meantime, we encourage you to stay connected with us through our FSS website, MS Teams Page, Facebook and Instagram.

Q. Can the base do a "Bring your kid to work" day? Maybe after school let's out in early summer.

A. While the official "Take Our Daughters and Sons to Work Day" is observed annually in April, we're excited to announce that we'll be incorporating "Bring Your Child to Work" activities into

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our upcoming Summer JBASH event. Mark your calendars for Friday, June 27th. We're planning a variety of family-friendly activities that will give kids a glimpse into the work lives of their parents and the important roles our service members and civilians play on base. More details on the specific activities and schedule will be released soon.

Q. Why does the base still utilize the practice of “no heat and no cool” in certain buildings? It is getting warmer earlier in the year and is requiring employees to work in unsafe temperatures. Additionally, patrons and guests must endure just utilizing the space. The library suffers greatly since it is upstairs with a bank of windows that receive direct sunlight. The library is supposed to be climate controlled to preserve the book collection. Yet, the temperature has reached above 80 degrees, and humidity has been well above 60%. There are several programs that take place throughout the week that require parents with young children to be in the facility for long periods of time. Elderly people often use the facility for resources. Is there a solution here that aids everyone? Can we do it earlier in the year? Make buildings more energy efficient? Something in this process must change.

A. We understand the inconvenience the ‘no heat and no cool’ program causes. This critical period allows for proper maintenance to be completed on HVAC systems, so they function during the winter and summer months. Additionally, the installation is complying with energy initiatives by instituting a “no heat and no cool” program. Temperatures are monitored prior to turning off the air conditioning or heat to ensure it is a conducive temperature. Facilities can request an exemption if they meet certain criteria. The facility manager should reach out to CE Customer Service for more information.

Q. What is being done about stagnant water in the old base pool? Are anti- Mosquito tablets being used to eliminate them as a breeding ground? Why hasn't the old base pool been demolished, especially since it's clearly a concern and contributing to the mosquito problem on base?

A. The base pool is on the demolition list for FY26. We are anticipating demolishing this infrastructure in the coming year. Additionally, mosquito treatments are performed across the installation in compliance with Maryland Department of the Environment regulations to ensure the safety of the base populace.

Q. Can someone please trim back the shrubbery along Virginia Ave that is along the road? It's currently growing up to the road. Just asking for 2-3 feet cut back please.

A. Maryland Department of the Environment has strict regulations for tree trimming and removal. We ensure the base complies with these regulations while providing safe roadways for

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its populace. Additionally, 9 holes of the old golf course are being turned into a nature reserve for families to enjoy the trails and outdoor space on the installation.

Q. What is being done to fix the recently paved exit lane at the main gate that now already has 4-5 areas of cracking areas? Under warranty?

A. The bases roadways are surveyed frequently for deterioration and cracks. These identified areas are placed on a repair plan and upgraded. We will ensure this area is on the list.

Q. What signage or procedures can be added to reduce turnarounds at the main gate? It seems like every tenth car is a turn-around causing backups.

A. Most of our turnarounds are difficult to prevent. The two most common reasons for a turnaround are: 1) Civilians following their GPS to Starbucks, Burger King, and other dining locations. 2) Meal delivery services that do not have base access. We encourage all base residents to pick up meal delivery at the Visitor Center to help reduce these vehicle turnarounds.

Q. Can one-way signs or ground arrows be added to the Exchange parking lot?

A. A traffic management plan was recently completed for the installation to improve traffic markings, roadways, and intersections. There are several one-way arrows already painted on the pavement in the traffic aisles in the Exchange parking lot. We will determine if the plan recommends any additional improvements for this area of the installation.

Q. Can something be done about the 5-6 boarded up houses in base housing?

A. The houses are boarded up due to recent fires and incidents. Thankfully, the families are doing well and no one suffered injuries. Liberty Park has a plan to renovate these houses and bring them back online. Removing the smoke-filled finishes and damaged infrastructure will take time. Our goal is for these houses to be safe for families to reside in again.

Q. Can the base be properly budgeted for pothole repair? The funniest and saddest road is located between the Smart Center and the Library - it looks like 30 patches in a 100-foot stretch.

A. The bases roadways are surveyed frequently for deterioration, cracks, and potholes. These identified areas are placed on a repair plan and upgraded. We will ensure this area is on the list.

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Q. Can CES please fill in the sunken graves at Chapel 2? All that's needed is dirt and a backhoe.

A. The historic graveyard and Chapel 2 site are such treasures to have on JBA. There are strict guidelines for preserving historic properties. The Chapel staff and CES work closely together to ensure these sites are maintained in accordance with those standards. A new marker was recently added to Chapel 2 to commemorate its history.

Q. Can someone address the 12 EV spots unused and blocked off at the Jones Building? Looks like waste, could be remarked for general use if there currently is no use for them and just tape off the chargers so not used for private vehicles.

A. The Blink EV chargers at the Jones Building are scheduled for demolition since they are not operational. These spots will be restriped into ADA parking spots. The functional EV chargers at the Jones Building will remain for charging GOVs.

Q. Why do residents have to exert so much time and energy to get a work order completed? Why does someone from liberty park not follow up on work completed by a subcontractor? Do you all expect residents to be project managers and inspectors on work orders? Why does it take emailing or calling management to get anything done in a timely manner? Why do sub-contractors leave a mess at residences home after completing the work?

A. Liberty Park strives to ensure work orders are completed in a timely manner and to the satisfaction of the residents. There are many ways to provide feedback for these processes. The Tenant Satisfaction Survey is an annual review of Liberty Park's serve. We encourage residents to complete the survey to voice their perspective of living on base. Liberty Park also sends work order surveys after each one is completed. That is another great venue to voice concerns. A resident advocate is another avenue for residents to convey their perspective. This individual can help residents navigate processes and reach desired outcomes.

Q. When/ is it possible to have the curbs repainted where the mailboxes/ no parking areas are?

A. Liberty Park painted curbs and instituted one way parking as a test case. It went so well; the plan is to expand this to other neighborhoods. They created a maintenance plan for curb repainting and one way parking signs. They are currently working through priorities.

Q. Can the temporary orange construction fence in the woods along the running track by the turf field be removed? It's mostly fallen over and looks terrible. It's the side closest to Arnold Ave.

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A. There have been several water main and fire suppression system breaks along Arnold Avenue recently. Once these issues are rectified, the construction fencing and other indicators of these infrastructure issues will be removed.

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Q. Can you please update the drop-down menu choices in the loft, living app... most of the work orders that I need to put in there are not an option that matches what needs to be done. And there does not seem to be a way to just put in a work order without picking random drop downs.

A. This is a great suggestion! Liberty Park can look at updating their work order system.

Q. Could you please open the North Gate (Corner of North Perimeter Rd & Patrick Ave) for outbound traffic ONLY from 1500-1800? It would alleviate congestion at other gates and benefit stressful rush hour traffic. Traffic spikes could be added for additional security.

A. Currently, Security Forces does not have enough assigned personnel to open the North Gate for outbound only as even opening the outbound requires at least 1 armed SF member. Available patrols are constrained during this time as they tend to have the highest number of vehicle accidents, medical emergencies, and other urgent responses. Additionally, there is major construction outside of North Gate that will prevent vehicles from accessing the on and off-ramps. We encourage personnel to use the Pearl Harbor Gate on the east side to leave the installation and it is open until 1800. Lastly, DAFI 31-101 prohibits the use of installation access control points for the sole purpose of convenience.