

Inclement Weather Frequently Asked Questions

- Where can I get up-to-date information regarding inclement weather at the base?

JBA will provide updates on the [home page](#) under “JBA Operating Conditions” and through [Facebook](#) and [Twitter](#) posts. For personnel with access to government computers, members may receive AtHoc text message notifications through Andrews Regional Operations Center.

- Does JBA follow Washington D.C.’s Office of Personnel Management guidelines?

With the location of JBA to other Department of Defense agencies, the base does follow OPM guidance but with the ability to change base operations status that may differ from other DOD facilities. JBA lies outside the beltway and therefore may have different weather patterns not associated with D.C. locations. Even though OPM alerts may signal base closures, JBA could still remain open with or without delayed reporting.

- Do I still have to come to work?

Depending on weather conditions, JBA may experience a delayed reporting schedule or will close the base to normal operations. In these cases, only mission essential personnel will report to duty on time.

- Will gates remain open for people to enter?

Even if the base is closed, the Main Gate will continue 24-hour operations to remain open for mission-essential personnel and base residents. Those wishing to drive to base and are allowed base access can still enter even if base is listed as closed.

- What Medical facilities will still take patients?

For any patients with medical appointments, the [Malcom Grow Medical Facility Facebook](#) page will provide clinic closure information or changes to medical services provided during inclement weather. Personnel can also dial 1-888-999-1212 to contact someone for appointments.

- Will the Child Development Centers remain open?

The [11th Force Support Squadron website](#) will try and maintain up-to-date CDC information for all closures and delays. It is common for CDCs to remain open for children of mission essential personnel during inclement weather. The phone numbers

for CDC #1 are 301-981-3055/3035, CDC #2 are 301-981-3323/3324, JP Hoyer CDC are 240-857-3207/3197.

- How do I find if my child's school is closed?

Parents of children who attend school in the local area around JBA should look out for county updates regarding weather closures. Parents may have the option to receive notifications from their children's schools by signing up online. Please check with the schools on how best to receive closure notifications.

- Are the Army & Air Force Exchange Service (Express gas station, Main Exchange and Commissary) agencies still open?

Depending on weather conditions, AAFES stores may remain open to service members and their families living on base. JBA will try and provide information on social media platforms of changes to hours. However, the best method to find out accurate information would be to call AAFES at 301-568-1500.

- Is there a number I can reach the base at if it's closed?

Personnel can call the JBA operator at 301-981-1110 if they would like to get contacted to a particular office or agency. The 11th Wing Public Affairs office can be reached at 240-612-4428.

- Do DOD civilians and civilian contractors still need to come to base?

Civilian contractors should reach out to their office and chain of command to discuss liberal leave and telework options during closures.

- I have pre-deployment appointments, are they cancelled?

Mission-essential personnel will remain on base during closures and delays. If you are deploying soon and have a scheduled appointment, please call the office for your appointment to verify if your appointment has been rescheduled or cancelled due to weather.